



Before we confirm your booking at Poinsettia, we would like you to understand our way of doing things since the Covid 19 pandemic. This is for your safety and for the safety of our staff and those around you.

1. All confirmed bookings will have to be paid upfront via Credit Card transaction or Bank Wire Transfer, 72 hours before arrival date. Receipts of payment will be sent via email or whats up and originals will be left in your Villa.
2. A Covid 19 Waiver needs to be signed before arrival. This will be sent to you via e-mail or Whatsapp.
3. All guests booked with us need to adhere to all protocols on property and need to be fully vaccinated. You will be asked to send your vaccination status, scanned to our email info@poinsettiavillas.com
4. Communications with our office will be via email or whats app so we would need to have these details from you.
5. Should you confirm your booking with us ,we will send you instructions on how to get into the property and access your Villa key before arrival.